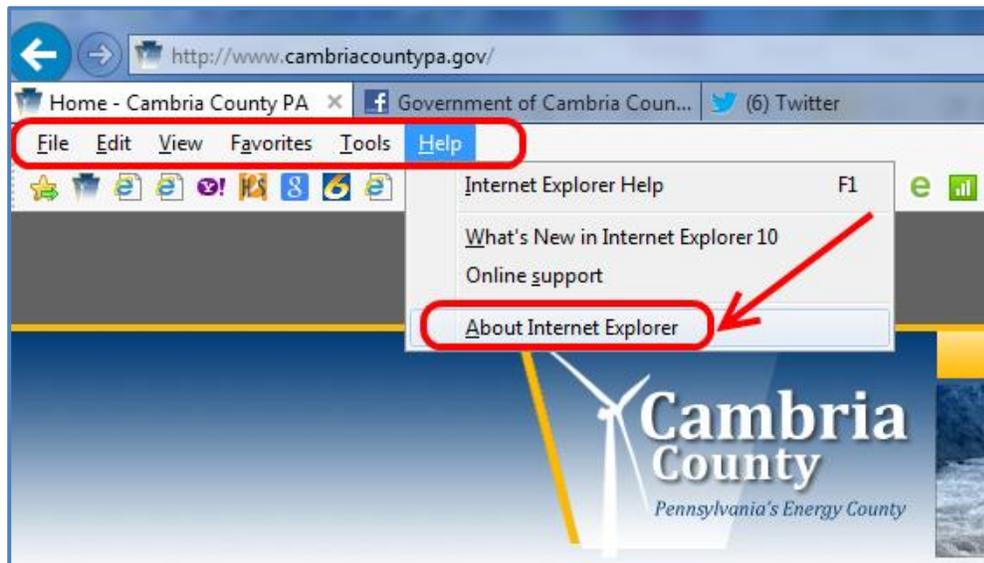


How to Check Your Version of Internet Explorer

For optimal use of the County's website, please make sure you have the "latest and greatest" version of **Internet Explorer (Other browsers may be utilized and DO WORK, but we are not supporting additional browsers at this time.)**.

To check your Internet Explorer's (IE) browser version, do the following:

1. Open your IE browser.
2. Type <http://www.cambriacountypa.gov> into the address bar and hit "Enter" on your keyboard.
3. Navigate to the **Help** menu and click on "About Internet Explorer."



You should see a pop-up box similar to this:



4. After making note of the version, click on "Close" to exit the window.

It is recommended you use IE 8.0 or higher (Only computers using the Windows 7 operating system can update to IE 9 and IE 10.).

How to Check For Updates

Your computer is up-to-date when you've installed the latest updates for Windows and your programs.

To check for Windows updates, follow these steps:

1. Open Windows Update by clicking the **Start** button , clicking **All Programs**, and then clicking **Windows Update**.
2. In the left pane, click **Check for updates**, and then wait while Windows looks for the latest updates for your computer.
3. If any updates are found, click **Install updates**.  If you are prompted for an administrator password or confirmation, type the password or provide confirmation.

You likely do not have administrator rights to accept updates. If you are prompted for an administrator password or confirmation, contact Dawn Rager (Commissioners' Office) at: (814) 472-1600 or the Technology Department at: (814) 472-1428.

How to Clean Your Cache, Cookies and Clear Browser Sessions

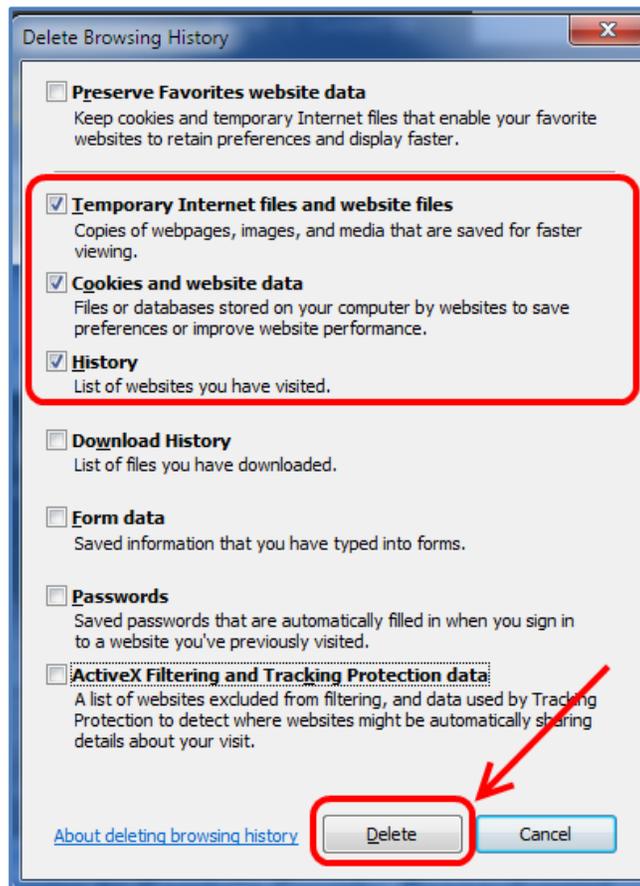
Each time you access a file through your web browser, the browser “caches” (or stores) it. By doing this, the browser doesn't have to newly retrieve files (including any images) from the remote web site each time you click **Back** or **Forward**. *You should periodically clear the cache to allow your browser to function more efficiently.*

A “cookie” is a file created by a web browser, at the request of a web site, that is then stored on a computer. These files typically store user-specific information such as selections in a form, shopping cart contents or authentication data (i.e. usernames, passwords). *Browsers will normally clear cookies that reach a certain age, but clearing them manually may solve problems with web sites or your browser.*

A browser's “history” is a log of sites that you visit. When you press a browser's **Back** button, you are moving back one entry in the history log. *Browsers will normally clear the history at regular intervals, but you may want to clear it manually for privacy.*

Internet Explorer 9 and 8

1. Click **Tools** (in the menu) and select **Delete Browsing History**.
2. De-select **Preserve Favorites website data** and select **Temporary Internet files, Cookies and History**.
3. Click **Delete**.



4. **Exit** the browser and re-open it.