

Offender Information:

Family and Friends can create an account or log into their existing account on www.connectnetwork.com. When Message Link is available, your family and friends will see it appear in their menu options.

Your family and friends will need to add you as a Contact. When someone has added you as a Contact you will receive a message in GTL Message Link letting you know. You can block Contacts that you do not wish to receive messages from by clicking on your Contacts and the Block button. You can also Unblock Contacts if you wish to continue receiving messages from that Contact again.

Deleting a contact removes that person from your list. You will be unable to add them back again unless the Contact re-adds you to their Contact list on www.connectnetwork.com.

Offenders are only able to email Contacts that have first added you to their Contact list on www.connectnetwork.com. You cannot enter in an email address to initiate communication.

GTL Message Link is a paid service. Your family and friends pay \$.30 to send you a message. When they send their message, your family and friends have the option to Pay for Replies, which gives them the ability to pre-pay for your ability to reply to messages. Your family and friends can pre-pay for up to 10 messages each time they send you a message. These pre-paid messages are credited to your account as a Message Voucher. When you send a message, 1 Message Voucher will be deducted from your account. You can view your Message Voucher balance by clicking on the Transaction History button in your GTL Message Link app and then click on Vouchers.

Offenders must accept the Terms of Use each time you send a message. All messages are subject to review by the staff and are not considered confidential. Messages may be denied for delivery or censored by staff if it violates the Terms of Use. You will not be refunded for messages that are denied for Delivery.

Messages can be up to 2000 characters. There may be the ability to attach photos in the future.

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