

Photo & Video Attachments

Just snap or record... then send!

At select facilities where the **Messaging** service is offered, your mobile phone can now be used to attach a photo or video, and instantly sent to loved ones. *(Note: all photos and videos are subject to facility review)*

Whether it's capturing a child's first day back at school, a special family event, or simply a "just because" moment, photo and video attachments let your loved ones stay connected to life outside correctional facilities.

How It Works

If an inmate's facility offers the Messaging service as well as attachments, follow these steps:

1. Download or update the ConnectNetwork **mobile app** (available for Android and Apple phones).
2. Create a ConnectNetwork account, or **sign in** if you already have one.
3. Click on "Messaging" and select an existing inmate, or add a new inmate as a Contact.
4. Purchase Message Credits to send a message, photo and/or video to a loved one.

What It Costs

Photo and video attachments are premium Messaging services funded via Message Credits. Pricing and availability of each attachment type is determined by the facility.

To learn more about the specific costs, please sign-in to a ConnectNetwork account, click on "Messaging", and then click "Buy Credits" to view individual rates.

Ways To Pay

To send photos and videos to a loved one, Message Credits can be purchased through this website, or via the ConnectNetwork mobile apps.

Featured Mobile App

CONNECTNETWORK MOBILE APP

Quickly and conveniently make payments or deposits, and manage your account on the go!

[LEARN MORE >](#)