

# UPMC Vision Care

Administered by National Vision Administrators (NVA)

## Elite Plus \$0 Copay

	In-Network <sup>1</sup>	Out-of-Network <sup>2</sup>	Frequency <sup>3</sup>	
			Employee/ Spouse/Adult Dependents	Children Through Age 18
<b>Benefit</b>				
<b>Copayment</b>	\$0	\$30	Once every Benefit Period	Once every Benefit Period
<b>Examination</b>	Covered at 100%			
<b>Lenses (for eyeglasses)</b> – Standard glass or plastic. Out-of-Network amount reflects the total amount reimbursed for Covered Services.				
Single Vision	Covered at 100%	\$25	Once every Benefit Period	Once every Benefit Period
Bifocal	Covered at 100%	\$35	Once every Benefit Period	Once every Benefit Period
Trifocal	Covered at 100%	\$45	Once every Benefit Period	Once every Benefit Period
Polycarbonate (up to age 19)	Included	Not Covered	Not Covered	Once every Benefit Period
Tint	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
UV Coating	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
Scratch Coating	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
Standard Progressive (Tier 1)	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
Premium Progressive (Tier 2 or 3)	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
Standard A/R Coating (Tier 1)	Covered at 100%	Not Covered	Once every Benefit Period	Once every Benefit Period
<b>Frames</b> - Frame reimbursement is based on retail value. Any remainder above the Member's frame allowance is to be charged to the Member, minus a 20% discount, and can be collected at the time of service when a Participating Vision Provider is used. Discount does not apply at Retail Locations for certain proprietary frame brands or when services are received from an Out-of-Network vision provider.				
Frames	\$150	\$50	Once every Benefit Period	Once every Benefit Period
<b>Contact Lenses</b> — Contact lens reimbursement is based on retail value. The following discounts apply when a Participating Vision Provider is used for any balance exceeding the plan allowance: 15% for conventional; 10% for disposable. Contact lens fitting and follow-up reimbursement is separate from contact lens materials. Discount may not apply at Retail Locations or Contact Fill®.				
Standard / Extended Contact Lens Fitting and Follow Up	Covered at 100%	\$20-Daily Wear \$30-Extended Wear	Once every Benefit Period	Once every Benefit Period
Specialty Contact Lens Fitting and Follow Up <sup>4</sup>	Covered up to \$50	Up to \$50	Once every Benefit Period	Once every Benefit Period
Contact Lens Material (including conventional and disposable)	\$150	\$30	Once every Benefit Period	Once every Benefit Period
Medically Necessary Contact Lenses <sup>5</sup>	Covered at 100%	\$200	Once every Benefit Period	Once every Benefit Period

**For further lens selections, refer to the Additional Lens Options Covered by Your Plan document.**

<sup>1</sup>In-Network Vision Providers may also include Participating Vision Providers who choose to use an Out-of-Network lab.

<sup>2</sup>Out-of-Network reimbursement is based on Usual, Customary, and Reasonable as determined by UPMC Vision Care. Nonparticipating Vision Provider may bill the Member the difference between the Provider's billed charges and the plan allowance.

<sup>3</sup>Frequency is based on the Member's Benefit Period.

<sup>4</sup>For specialty contact lens fitting, the Provider may bill the Member the difference between the Provider's billed charges and the plan/Member's allowance. Participating Vision Provider cannot balance bill for standard lens evaluation when received in-network.

<sup>5</sup>Prior Authorization required from NVA.

	Additional Discounted Services Included
NVA EYEESSENTIAL <sup>®</sup> PLAN*	The NVA EYEESSENTIAL <sup>®</sup> Plan is an additional benefit available to all UPMC Vision Care Members once the benefits as described in this Schedule of Benefits has been exhausted for the term. Benefit frequencies are unlimited, excluding examination. For more information, see the Plan document in your enrollment materials or on MyHealth Online. To see if your vision provider is participating visit <a href="http://www.upmchealthplan.com">www.upmchealthplan.com</a> and Select Find Care.
Mail-Order Contact Lens Replacement Program	For more information on this program, call Contact Fill <sup>®</sup> at 1-866-234-1393 or visit <a href="http://www.contactfill.com">www.contactfill.com</a> .
Lasik Surgery	UPMC Vision Care participants are also eligible for discounts on LASIK surgery when received at one of the following preferred providers: UPMC Eye Center, TLC Vision, QualSight, or LCA.

**\*Not all Participating Vision Providers participate in the NVA EYEESSENTIAL<sup>®</sup> network**

IMPORTANT : IF MEMBERS CHOOSE EXTRA OPTIONS, THEY ARE RESPONSIBLE FOR THE ADDITIONAL COST OF THE OPTIONS PAID DIRECTLY TO THE PROVIDER.

*This Vision Schedule of Benefits may expand or restrict the benefits set forth in your UPMC Vision Care Certificate of Insurance. See the UPMC Vision Care Certificate of Insurance for the details of the terms of coverage for your health benefit plan. In the event that the terms of your UPMC Vision Care Certificate of Insurance conflict with this Vision Schedule of Benefits the terms of this Vision Schedule of Benefits control.*

*Pediatric Vision Services (if applicable) are covered as required under the Affordable Care Act (ACA) for Members enrolled in ACA-compliant group plans. Find eligibility and benefit details in your Pediatric Vision Certificate of Insurance and Pediatric Vision Schedule of Benefits at MyHealth OnLine or call Member Services.*

# UPMC Vision Care

## Additional Lens Options Covered by Your Plan

Lens Options	Fixed Fee
<b>Progressives (add to bifocal base)</b>	
Progressives – Tier 1	\$60.00
Progressives – Tier 2	\$90.00
Progressives – Tier 3	\$110.00
Progressives – Tier 4	\$125.00
Progressives – Tier 5	\$145.00
Progressives – Tier 6	\$170.00
Progressives – Tier 7	\$190.00
<b>Materials</b>	
High Index Plastic 1.53-1.60/Trivex	\$50.00
High Index Plastic 1.66/1.67	\$71.00
High Index Plastic 1.70 and above	\$80.00
Polycarbonate (Adults)	\$30.00
<b>Aspheric</b>	
Aspheric (Plastic/Poly) SV	\$30.00
Aspheric (Plastic/Poly) MF	\$35.00
<b>Anti-Reflective Coating</b>	
Anti-Reflective Coating – Tier 1	\$45.00
Anti-Reflective Coating – Tier 2	\$65.00
Anti-Reflective Coating – Tier 3	\$85.00
Anti-Reflective Coating – Tier 4	\$110.00
<b>Polarized</b>	
Polarized – Tier 1	\$70.00
Polarized – Tier 2	\$80.00
Polarized – Tier 3	\$110.00
Polarized – Tier 4	\$125.00
Polarized – Tier 5	\$150.00
Polarized – Tier 6	\$175.00
<b>Photochromics</b>	
Transitions VII	\$75.00
Transitions VII MF	\$90.00
Transitions XTRActive	\$110.00
Transitions Vantage	\$125.00

Lens Options	Fixed Fee
<b>Near Variable Lenses</b>	
Essilor Computer MF	\$65.00
<b>Specialty and Digital Single Vision</b>	
Digital SV Tier 1	\$100.00
Digital SV Tier 2	\$145.00
<b>Other Lens Treatments and Services</b>	
Mirror – Solid and Single Gradient	\$60.00
Mirror – Double Gradient	\$70.00
Overpower (+6.00D or 3.00D Cylinder, per Lens)	Included
Add Power over 4.00D	Included
Prism over Range (over 3D per Eye)	Included
Press on Prism	\$30.00
Double Facetting	\$75.00
Facetted Lenses (includes Polish)	\$55.00
Slab Off	\$100.00
Rimless Drill	\$20.00
Groove Rimless	Included
Center Thickness Below 1.5	\$16.50
Plastic Dyes – Solid	\$8.00
Plastic Dyes – Single Gradient	\$10.00
Plastic Dyes – Double/Triple Gradient	\$20.00
UV Protection	\$20.00
UV Protection – Backside (Add on to Front Side UV)	\$15.00
Scratch Resistant – Standard	\$15.00
Scratch Resistant TD2	\$30.00
Scratch Resistant w/Optifog Technology	\$55.00
Edge Polish, Roll Edge, Roll & Polish	\$20.00
Edge Coating	\$30.00
<b>Blue Light Blocking Lenses</b>	
Blue Light Blocker – Tier 1	\$40.00
Blue Light Blocker – Tier 2	\$60.00
Blue Light Blocker – Tier 3	\$120.00

Members receive a twenty (20%) percent discount on lens options not included in the schedule above. Fixed prices/discounts do not apply at Retail Locations. Discounts are not insured benefits. In certain states, Members may be required to pay the full retail amount and not the negotiated discount amount at certain participating providers.

# UPMC Vision Care

## NVA EYEESSENTIAL® Plan

UPMC Vision Care introduces the NVA EYEESSENTIAL® Plan discount – an additional low-cost, Member-friendly vision benefit that includes significant discounts on materials through participating NVA network providers. Not all Participating Vision Providers participate in the NVA EYEESSENTIAL® discount plan network. We encourage you to verify your provider’s participation in this network prior to receiving services. To see if your vision provider is participating visit [www.upmchealthplan.com](http://www.upmchealthplan.com).

- After enrolled Members have exhausted their benefits as described on the first page in this Schedule of Benefits, they are eligible to access the NVA EYEESSENTIAL® Plan discount on additional purchases during the Benefit Period.

Please Note: The NVA EYEESSENTIAL® Plan is an in-network benefit only. Benefit frequency is unlimited, except for vision exams. The NVA EYEESSENTIAL® Plan discount program prices do not apply at retail locations. In certain states, Members may be required to pay the full retail amount and not the negotiated discount amount at certain participating providers. To see if your vision provider is participating in the NVA EYEESSENTIAL® Plan visit [www.upmchealthplan.com](http://www.upmchealthplan.com).

Service or Material	Member Cost
Comprehensive Vision Examination (Including Dilation as Professionally Indicated) Once Every 12 Months	\$10.00 discount
<b>Lenses – Standard Glass or Plastic</b>	
Single	\$35.00
Bifocal	\$55.00
Trifocal	\$70.00
Lenticular	\$70.00
<b>Lens Options</b>	
UV Coating	\$12.00
Tint ( Solid and Gradient)	\$12.00
Scratch-Resistant Coating (Standard)	\$15.00
Polycarbonate (Standard)	\$35.00
Anti-Reflective Coating (Standard)	\$45.00
Polarized	\$75.00
Transitions (Standard)	Single Vision - \$65.00 Bifocal and Trifocal - \$70.00
Progressives (Standard)	\$50 + Bifocal/Trifocal Charge <sup>1</sup>
Other Add-On Services	20% Off Retail
<b>Frames</b>	
Frames <sup>2</sup>	35% Off Retail
Contact Lenses – Discount does not apply at Contact Fill®. Discounts do not apply to certain brands of contact lenses.	
Conventional	15% Off Retail
Disposable	10% Off Retail
Fitting and Follow-Up	10% Off Retail

<sup>1</sup>Progressive (Standard) – Progressive lens copayment is based on the base cost of the lens plus additional copayments. Member cost is the total of \$50 plus the cost of bifocal or trifocal lens, depending on the lens type prescribed.

<sup>2</sup>Any eligible frame at a Participating Vision Provider’s location.

## **Nondiscrimination Notice**

UPMC Health Plan<sup>1</sup>, on behalf of itself and its affiliates, complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender, gender identity or expression, or sexual orientation.

UPMC Health Plan provides free aids and services to people with disabilities so they can communicate effectively with us. Aids and services may include:

- Qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

UPMC Health Plan provides free language services to people whose primary language is not English. Language services may include:

- Qualified interpreters.
- Information written in other languages.

If you need these services, contact the Member Services phone number listed on the back of your member ID card.

If you believe that UPMC Health Plan has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a complaint with:

Complaints and Grievances  
PO Box 2939  
Pittsburgh, PA 15230-2939

Phone: 1-844-755-5611 (TTY: 711)

Fax: 1-412-454-5964

Email: [HealthPlanCompliance@upmc.edu](mailto:HealthPlanCompliance@upmc.edu)

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019. TTY/TDD users should call 1-800-537-7697.

Complaint forms are available at [www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html).

<sup>1</sup>UPMC Health Plan is the marketing name used to refer to the following companies, which are licensed to issue individual and group health insurance products or which provide third party administration services for group health plans: UPMC Health Network Inc., UPMC Health Options Inc., UPMC Health Coverage Inc., UPMC Health Plan Inc., UPMC Health Benefits Inc., UPMC *for You* Inc., Community Care Behavioral Health Organization, and/or UPMC Benefit Management Services Inc.

# Translation Services

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-869-7228 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-869-7228 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-869-7228 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-869-7228 (телетайп: 711).

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff. Call 1-855-869-7228 (TTY: 711).

주의 : 한국어를 사용하시는 경우 , 언어 지원 서비스를 무료로 이용하실 수 있습니다 . 1-855-869-7228 (TTY: 711) 번으로 전화해 주십시오 .

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-869-7228 (TTY: 711).

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-869-7228 (رقم هاتف الصم والبكم: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-869-7228 (ATS: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-869-7228 (TTY: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-855-869-7228 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-869-7228 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-869-7228 (TTY: 711).

សម្គាល់: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ យើងមានផ្តល់សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ។ សូមទូរស័ព្ទទៅលេខ 1-855-869-7228 (TTY: 711)។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-869-7228 (TTY: 711).